**Nicole M. Robinson**

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**About Me:**

**Experienced Software Test Engineer with a keen eye for product quality.**

TECHNICAL SKILL SET AND PLATFORMS

* Responsive mobile testing, i.e. smartphones, tablets and desktops
* Test plan and test case writing
* Manual testing
* Black box testing
* Web testing focusing on functionality, UI , UX, responsive web design, localization, security, performance, and cross browser testing
* Proficiency in cross browser and platform testing i.e on Internet Explorer, Firefox, chrome, opera, Mac and PC,
* User story reviews
* Agile testing
* HTML, CSS, (Intermediate level)

WORK EXPERIENCE

**Firebun Inc. Software Test Engineer** Seattle, WA [www.firebun.com](http://www.firebun.com) *April 2015 – Current*

* Manage Quality Assurance and testing strategies for daily business operations software platform.
* Requirements gathering, activity scope definition, test planning, testing projects.
* Bug tracking, reporting and regression testing for defect management.
* Test case documentation for product features based on specs and requirements.
* Localization, accessibility, mobile, web, and responsive web testing.
* Backend validation via Google Cloud and Firebase platform.
* Provide feedback to developer.
* Prepare test cases and test procedures based on business requirements document and execute them accordingly.

**Firebun Inc. Internship** Seattle, WA [www.firebun.com](http://www.firebun.com) *January 2015 – April 2015*

* Managed Quality Assurance and testing strategies for daily business operations software platform.
* Requirements gathering, activity scope definition, test planning, testing projects.
* Bug tracking, reporting and regression testing for defect management.
* HTML, CSS, JavaScript bootcamp

**Parmetech, Havertown, PA Major Account Manager/** Feb*ruary 2014 -February 2017*

**Supplier Diversity Relations**

* Responsible for developing and implementing project plans to help C-Level executives achieve their technology infrastructure vision and objectives.
* Responsible for learning new technology applications (front end and back end) to adequately sell to perspective clients.
* Worked in tandem with Systems Analysts and Technical Managers to Identify, specify and ensure Client SLA’s were met.
* Responsible for managing, teaching and assisting client system installations including Managed Print software, print queues, scanning templates and print regulations.

**Xerox Corporation, Philadelphia, PA Senior Account Manager**  F*ebruary 2007 to January 2014*

* Responsible for developing and implementing project plans to help C-Level executives achieve their technology infrastructure vision and objectives
* Responsible for responding directly to client requests and manage multiple solution implementation projects under tight deadlines
* Successfully managed and completed several Enterprise MPS programs responding directly to client requests and managed multiple solution implementation projects under tight deadlines
* Worked in tandem with Systems Analysts and Technical Managers to ensure Client SLA’s were met.

Education

Bachelor of Arts in Advertising and Marketing

Temple University, Philadelphia, PA May 2006

Courses and Certifications

* HTML, CSS 1 & 2
* Management Information Systems-Temple University
* Advanced WordPress; The Web Academy
* SEO & Web Monetization; The Web Academy
* LEAN SIX SIGMA Certified: IASSC CERTIFIED YELLOW BELT™
* Temple University Small Business University, Intro to Entrepreneurship

References

Available Upon request

Projects ([www.firebun.com](http://www.firebun.com))





